



Los Angeles County Commission on Local Governmental Services

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Chairperson
Richard J. Rosenthal, CRE

Vice-Chairperson
Patricia G. Gray

Wendy M. Brogin, A.I.C.P.
Walter P. Coombs
Shana E. Epstein
Gordon Gray
Rodrigo A. Guerra, Jr.
Algird Leiga
Sharon Martinez
Deborah H. O'Connor
Matthew J. Parlow
Kenneth D. Rozell
William Selditz
David Spence
Terri Tippit
Benjamin "Frank" Venti

MINUTES

June 7, 2005 Meeting
500 West Temple Street
Sybil Brand Conference Room 372
Los Angeles, California 90012

Chairperson Rosenthal called the meeting to order at 9:12 a.m.

APPROVAL OF MAY 3, 2005 MINUTES

On motion of Chairperson Rosenthal, seconded by Commissioner Gordon Gray, the Commission unanimously approved the May 3, 2005 Minutes.

CHAIRPERSON'S REPORT

Chairperson Rosenthal reported:

- Martha Littlefield will join the Auditor Controller Department and Peter Papadakis and Garen Khachian will provide staff support to the Commission indefinitely beginning July 2005. Martha was commended for her years of dedicated service to the Commission and was extended best wishes in her new endeavor.
- The July 5, 2005 Commission meeting has been cancelled and postponed to August 2, 2005.
- USA today article regarding new legislation requiring Voice over IP systems to provide enhanced "911" services.
- Chairperson Rosenthal, Vice-Chairperson Gray, and Martha Littlefield will meet with Justice Board Deputies on June 22, 2005.

UPDATE ON THE "911" RESPONSE SYSTEM

Ella Sotelo, 911 County Coordinator, provided an overview of the "911" response system. Ms. Sotelo reported LAPD is moving forward with the pilot project and will deploy the same method as the Sheriff's Department. Each shared station for the Sheriff's Department is an individual Primary Service Answering Point (PSAP). Although LAPD has 19 divisions, there are no individual PSAPs and all calls roll into a central division separated geographically. Chief Tim Riley, Information & Communication Services Bureau, LAPD has decided to rollup one division at a time beginning with Central; mapping for the Central Division will start next week. In response to Chairperson Rosenthal, Ms. Sotelo stated having 2 communication centers is a non issue for LAPD. Chairperson Rosenthal stated 19 components to 1 PSAP covers the entire service area as opposed to the Sheriff's 19 individual PSAPs. Also, conversion of some equipment in LAPD offices has been performed and the CAD system is compatible with the new format.

Ms. Sotelo reported the Sheriff's slow progress is due to individual PSAPs sending letters of intent to the State. Also, the Sheriff Department's CAD system is incompatible with the new format. Chairperson Rosenthal stated the Sheriff's Department is seeking an alternative method to receive data through Vesta system and is not giving the project the attention it deserves. Chairperson Rosenthal commented on how direct response could save lives, and the

need to include anecdotal examples of why a delay puts people at risk.

Commissioner Leiga stated the Sheriff's Department claims the software generating the data is unable to support the current Sheriff stations software. In response to Commissioner Leiga, Ms. Sotelo reported the Sheriff's Department needs to convert the alloy format at their stations and the Pico Rivera Station system was converted April 5, 2005.

In response to Commissioner Leiga, Ms. Sotelo stated the Sheriff's Department is using its own CAD software. Tom Prigatano, Supervisor, Los Angeles Communication Center added the Sheriff's Department is experiencing the same problem as the CHP. The CHP's CAD software is an in-house proprietary system and cannot integrate with any other system. The CHP operators receive the enhanced call as it populates the Vesta screen and manually transform the information by typing it into the CAD system. The CHP CAD system routes the call to the appropriate frequency, and the radio dispatcher receives the call.

Chairperson Rosenthal inquired if other major agencies are neglecting the 911 wireless project. Ms. Sotelo reported Long Beach Police Department has a staffing shortage and is unable to focus on the 911 project.

Chairperson Rosenthal suggested the Commission contact the Long Beach Police Department and offer assistance in their development of the 911 project.

Chairperson Rosenthal inquired about the Santa Monica Police Department's project involvement. Ms. Sotelo was uncertain if Santa Monica had sent letter of intent to the State.

Ms. Sotelo reported Los Angeles County contains 15,000 sectors and 3 sectors for every 1 tower; the concentration of cell towers in Los Angeles County is a huge problem.

Chairperson Rosenthal asked how much money has been collected and spent on implementation of "911" services. Ms. Sotelo reported \$130 million has been collected. Chairperson Rosenthal suggested Los Angeles County be given funds based on the number of "911" calls received.

Ms. Sotelo stated more than 12,000 sectors have been converted to Phase 2 call delivery representing 75% of the total sector count in Los Angeles County. Also, 4 of the 5 major carriers have completed testing at CHP and local PSAPs. Remaining carrier (T-Mobile) plans to test in 2005. Ms. Sotelo is unfamiliar of any agencies need to increase staffing as a result of accepting wireless calls. Of the 71 primary PSAPs in Los Angeles County, 16 have not submitted their letters to the State. The 55 participating PSAPs are in various stages of deployment with the exception of Monrovia, Alhambra and Long Beach. Currently, Alhambra is involved in an equipment upgrade and Long Beach and Monrovia are on hold at the request of the PSAP.

In response to Vice Chairperson Gray, Ms. Sotelo reported the project's progress is not based on transferring service from CHP to local PSAP, rather the focus is based on how many sectors move from Phase 0 to Phase 2. All 16 PSAP stations yet to submit their letter of intent to the State are in Phase 0.

Ms. Sotelo will provide the Commission weekly PSAP updates and information concerning the amount of money collected and spent for "911" services.

Commissioner Spence suggested contacting the League of California Cities to assist the Sheriff's Department in 911 wireless issues. Also, a resolution could be drafted by Contract Cities focusing on "911" issues too. Commissioner O'Connor is confident the League of California Cities will join a proposed resolution.

Chairperson Rosenthal stated Commissioner Spence will outline the draft resolution.

UPDATE ON CALTRANS PROJECT

There were none.

STUDY COMMITTEE AND TASK FORCE STATUS REPORT

There were none.

MATTERS NOT ON THE POSTED AGENDA (TO BE PRESENTED AND PLACED ON THE AGENDA FOR A FUTURE MEETING)

There were none.

PUBLIC COMMENTS

There were none.

ADJOURNMENT

The meeting was adjourned at 10:25 a.m.

ATTENDANCE

MEMBERS PRESENT

Wendy Brogin
Walter Coombs
Shana Epstein
Rodrigo A. Guerra, Jr.
Gordon Gray
Patricia Gray
Algird Leiga
Deborah H. O' Connor
Matthew Parlow
Richard Rosenthal
William Selditz
David Spence

MEMBERS NOT PRESENT

Sharon Martinez
Kenneth Rozell
Terri Tippit
Benjamin "Frank" Venti

STAFF

Martha Littlefield
Peter Papadakis
Garen Khachian

GUESTS

Ella Sotelo, 911 County Coordinator
Tom Prigatano, Supervisor, Los Angeles Communication Center
Ron Morales, Los Angeles County Chief Administrative Office